

Families can now apply for public assistance benefits on their mobile devices using the new mobile friendly Self-Service Portal (SSP).

Start taking advantage of the convenience of our Self-Service Portal (SPP) today!



New users can

- Apply for benefits
- View application status



Existing users can

- View benefits and amounts
- Renew benefits
- Link/unlink case



SSP Functionality Enhancements

Password Reset

Families in Ohio no longer need to call to reset passwords and can do it directly on the SSP.

Mobile Verifications

Families can provide verifications by uploading a photo of the document.

Change Reporting

Families can manage benefits directly through the SSP and easily report a change.



ILENE SHAPIRO
COUNTY EXECUTIVE

Department of Job and Family Services
Terri Burns, Director

APPLY OR REVIEW YOUR BENEFITS

Visit ssp.benefits.ohio.gov or scan the QR code

